

Rainbow is open and continuing to sell Internet/phone services. We are working with the customers to complete a self-install. Rainbow is not going into the homes. If the customer calls the office (1-800-892-0163), the address will be searched for eligibility, if in our service area the tech will come on location and complete a VOS (Verify of Service). If he thinks we can get a drop to the house and then run the drop through a window or door. We will then schedule an install for the drop and leave the modem and router on the porch/by the door for the customer to connect inside the home. If they need assistance in completing the installation, the tech and/or Customer Service Rep will talk with the customer via phone call.

Customer cost:

25x5M Internet w/ Managed Router: \$68.62 per month (tax included)- No Contract.

25x5M Internet w/ Managed Router: \$53.62 per month (tax included)- \$15.00 discount for first 6 months of contract/12 Month Contract

Additional Savings During this Emergency: No installation fees or Deposits required.